

## Warranty Policy

### For LED Indoor Lamps

This document sets forth the warranty policy of the LeKise International Sales Organization (“LeKise”) from which you (“Purchaser”) purchase your LED Indoor Lamps. This policy is applicable only to LeKise branded LED Indoor lamps (“Products”) purchased as from 1 March 2015 within countries outside Thailand under power supply between 220–240VAC 50/60Hz ONLY.

**This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as attached to this document (‘Warranty Terms and Conditions’).**

This warranty policy only applies if referred to in a sales contract between LeKise and the Purchaser and it will replace the standard warranty clause provided in the LeKise general terms and conditions of sale.

### A. Warranty Period

Subject to the provisions as set forth in the Warranty Terms and Conditions and as set forth hereunder, Purchaser receives the warranty for the applicable period expressed in years or hours, as described in table 1 hereunder.

LED Lamps Warranty	Warranty Period In Open Luminaire With 10 mm Gap		Warranty Period In Closed Luminaire	
	Years	Hours	Years	Hours
Lifetime >40,000 hours	5 years	20,000 hours	3 years	12,000 hours
Lifetime ≤40,000 hours and >25,000 Hours	3 years	12,000 hours	2 years	8,000 hours
Lifetime ≤25,000 hours and >15,000 hours	2 years	8,000 hours	1 year	4,000 hours
Lifetime ≤15,000 hours	1 year	4,000 hours	1 year	4,000 hours

Table 1: Warranty period for LeKise LED Indoor lamps.

### B. Special Conditions

- The warranty period starts on the date of invoice.
- The warranty period is based on years or operating hours whatever comes first, at an ambient temperature of 25 °C in open luminaires with 10 mm gap around the product or at the same ambient temperature in closed luminaires.
- Warranty for Products in closed luminaires applies in accordance to the warranty periods as mentioned in Table 1
- On request, an ‘extended warranty’ or ‘customized project warranty’ can be agreed after evaluation of the specific application conditions.
- Purchaser shall not rely upon any other information or documentation.

This warranty only covers Products applied within their ‘intended’ or ‘normal use’ as defined by:

- Operating and installation conditions are in accordance with the information on the Products, its packaging and related documents; AND
- Ambient temperature never exceeds the operating temperature range -20 °C to +30 °C (for LED tubes: -20 °C to + 45 °C); AND
- Relative humidity in the installation never exceeds 80% RH, or never exceeds the IP rating of the Products, if any, is provided; AND
- Products are operated in an open luminaire with minimum 10 mm gap around them, or in closed luminaire; AND
- Products are not subjected to more than a total of 50,000 switching cycles (with a switching cycle defined as 30 seconds ‘on’ and 30 seconds ‘off’); AND
- The electrical installation in which the product operates is not subjected to voltage fluctuations in a range exceeding 230VAC +/- 10%.

### C. Summary Warranty Terms and Conditions (non-exhaustive)

- This warranty policy is valid only for Products sold in countries outside Thailand under power supply between 220–240VAC 50/60Hz ONLY.
- Products have been purchased directly from LeKise or its authorized distributor.
- Proof of purchase is available for inspection by LeKise or its authorized distributor.
- Products have been properly installed and operated in accordance with the manufacturer’s instructions.
- Adequate records of operating history are available for inspection by LeKise or its authorized distributor.
- A LeKise representative will have access to the defective Products. If the Products or other parts become suspect, the representative shall have the right to invite other manufacturer’s representatives to evaluate the lighting systems.
- Labor costs for (de-)installation of the Products are not covered under this warranty.