



Limited Warranty Policy

For Fluorescent Lamps and Related Control Gears

LeKise Lighting Co., Ltd. ("LeKise") is pleased to provide the following limited warranty covering to Fluorescent Lamps and Related Control Gears purchased directly from LeKise and warrants that the below-referenced fluorescent lamps and control gears are free from defects in materials and workmanship for the respective periods of time set forth in table below.

	Consumer, Commercial & Industrial Application (≤12h burning per day)	Commercial & Industrial Application (>12h burning per day)
T5/T8 Fluorescent	12 months	Case-by-case
T9 Circular Fluorescent	12 months	
T10 Fluorescent	6 months	
Colored Fluorescent / Blacklight	6 months	
Compact Fluorescent	12 months	
Ballast – Electromagnetic Ballasts	36 months	Case-by-case
Ballast – Electronic Ballasts	12 months	
Starter	12 months	

Lamp Remedy

If Fluorescent lamps described in table above fail due to defects in materials or workmanship within the time period after date of purchase, then LeKise will, at its option, either (1) provide the replacement to Purchaser for the defective lamp, or (2) refund or credit at the latest purchase price paid to LeKise for the defective lamps (referring to latest invoice). This warranty applies only to lamps that are operated on a burning cycle of 15 minutes or more per start; operated a maximum of 4,000 hours per year; operated on qualified ballasts that have been properly wired and installed; operated within the electrical values shown on the ballast label; and operated in lighting equipment designed and approved for the application and in environmental conditions (temperatures, humidity and air movement) within normal specified operating range of the system.

Ballast and Starter Remedy

If LeKise ballast either electromagnetic or electronic and starter fails due to defects in materials or workmanship within specified warranty period after the date of purchase, then LeKise will, at its option, either (1) provide the replacement to Purchaser for the defective ballast or starter, or (2) refund or credit at the latest purchase price paid to LeKise for the defective ballast or starter (referring to latest invoice). This warranty applies only to LeKise electromagnetic and electronic ballasts and starter that are operating linear/circular fluorescent lamps; have been properly wired and installed; operated within the electrical values shown on the ballast and starter label; and operated in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system.

Terms and Conditions

The foregoing fluorescent lamp and ballast/starter warranties apply only to direct purchase from LeKise, but do not apply to failure caused by acts of God or as a result of any abuse, misuse, abnormal use, or use in violation of any applicable standard, code or instructions for use in installations, including, but not limited to, those contained in the National Electrical Code, the Standards for Safety of Underwriters Laboratory, Inc., Standards for the International Electrotechnical Commission or Standards for the American National Standards Institute. LeKise reserves and has the rights to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage. The date of purchase and lamp/ballast installation date must be verified to validate the elapsed operating hours if a warranty claim is made. If lamp/ballast life is not properly validated, the lamp/ballast date code will be used to establish elapsed burning time based on estimated usage. Lamp operating cycles and wrong electrical to ballast, other than those stated above, may affect warranty period.

The foregoing warranties constitute the sole and exclusive remedy of the Purchaser and the sole liability of LeKise for fluorescent lamp and ballast warranties. **NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED.** In no event shall LeKise be liable for any other costs or damages including lost profits, indirect, incidental, special or consequential damages.

To Make a Warranty Claim

To make a warranty claim, retain the failed products and notify LeKise's sales representative in writing within thirty (30) days of the failure. This warranty extends only to LeKise distributors. However, LeKise will honor, under the terms of this Limited Warranty, valid warranty claims made by an authorized LeKise distributor for the remedy set forth above as a result of warranty claims made to the said distributor by its customers.